



Greate Bay Racquet & Fitness App Installation Instructions

1. *Please delete the previous version of the Greate Bay Racquet & Fitness app. The scannable barcode function in the previous app is no longer functioning.*
2. Download the new app via these links to  App Store &  Google Play .
3. Allow push notifications, emails, alerts & location services to enable Greate Bay to communicate with you and send confirmations of spa appointments.
4. Click 'Profile' and create an account - must complete entire profile to access app features. *Check your email - you will receive an email from Greate Bay Requesting you to verify your email.*
5. In order to book spa treatments and other purchases, click 'Wallet' in your profile and add a credit card or other payment type.
6. Active Quest Fitness and Squash Members can book classes and open play in their own sections via the 'Book' tab. *Please allow 1-3 business days for our administrative team to update your membership information to enable this function.*
7. Online booking of group fitness classes is not enabled or required at this time.
8. *Access the bar code feature via the 'more' tab. You will be assigned a temporary Mindbody bar code, which will later be converted to your currently assigned Greate Bay ID. Please allow 1-3 business days for our administrative team to make this change.*
9. If your barcode does not appear in the 'more' tab, close and re-open the app to enable it.
10. For added convenience, you can also access Mindbody features on our Greate Bay Racquet & Fitness website via the Mindbody interface.

Don't Forget:

- ✓ Create a **FULL** profile
- ✓ Allow alerts via the settings in your profile
- ✓ Allow emails via the settings in your profile to enable confirmation emails
- ✓ Add a payment type if you wish to make purchases
- ✓ Enable your barcode for easy check-in

Click here and complete the form if you have any questions or issues concerning the app